



FIRST EDITION · OCTOBER 2026

Ghana Child Online Safety Directory

Connecting Help. Strengthening Protection. Keeping Children Safer Online.

3 Priority harms

AI-amplified harms, cyberbullying,
TFGBV / TFIPV

7 Get Help routes

Where to go first in urgent situations

20 Directory listings

Government, police, helplines,
NGOs, partners



AN INITIATIVE OF
Ghana Internet Safety Foundation

www.gisfoundation.com

01

Why a National Directory

Ghana has a growing child online protection ecosystem, but families, schools and professionals often do not know where to turn when a child is harmed online. Reporting routes are spread across regulators, police units, ministries, NGOs and international services, and many are not widely known.

The **Ghana Child Online Safety Directory** brings these routes together in one verified place. It answers two questions:

Who works in this space?

A verified map of government, law enforcement, civil society, education, research and industry.

Where do I go when a child needs help?

Clear, verified routes to reporting, helplines and support services.

POLICY ANCHOR

Ghana's **National Child Online Protection Framework** was launched on 18 October 2024. It is led by the **Cyber Security Authority (CSA)** and was developed with the ITU and UNICEF. The framework calls for cross-sector coordination, awareness and victim support. The directory puts those commitments into practice at the point of need, and it is designed to **complement the CSA's statutory mandate, not compete with it**.

ABOUT THE DIRECTORY



A curated directory of organisations, institutions and services working to make the digital environment safer for children and young people in Ghana. It brings together government, law enforcement, helplines, child protection services, civil society, educators, researchers and industry, making help easier to find and strengthening collaboration across Ghana's child online protection ecosystem.

One ecosystem. One shared responsibility. Safer digital experiences for every child in Ghana.

GISF'S ROLE

GISF convenes, curates and maintains the directory. Organisations are listed after GISF verifies their details with them, and every listing is reviewed each year so that families always reach a working service.

02

Priority Harms

Alongside sextortion, child sexual abuse material and grooming, the directory gives particular attention to three fast-growing harms. Each has its own Get Help route and search filter.

AI-Amplified Online Harms

Generative AI makes abuse faster, cheaper and more convincing. Offenders can now create sexual images of a real child from an ordinary photo, run many fake profiles at once, and fabricate “evidence” to blackmail victims.

“Nudify” and deepfake sexual images

AI-generated child sexual abuse material

AI-scaled sextortion

Voice and face cloning

Synthetic harassment and rumours

Harmful chatbot interactions

The Internet Watch Foundation found **3,440 AI-generated child sexual abuse videos in 2025**, up from 13 in 2024. Most were in the most severe category.

AI-generated sexual images of a child are reported as child sexual abuse material, even when no real abuse took place. See **Route 6**.

Cyberbullying

Repeated, deliberate hostility through phones, social media, games or group chats. It follows children home, reaches large audiences quickly and can be anonymous.

Insults and threats

Exclusion from groups

Impersonation and fake accounts

Sharing embarrassing content

Group-chat pile-ons

Rumours and humiliation

In a University of Ghana study of high school and university students (Sam et al., 2018), **nearly all participants had experienced at least one form of cyberbullying**.

Schools, parents and the GISF Helpline are usually the first line of response. See **Route 3**.

Technology-Facilitated Gender-Based & Intimate Partner Violence (TFGBV / TFIPV)

TFGBV is violence committed, assisted or amplified through digital technology against a person because of their gender (UNFPA). **TFIPV** is its most personal form: a current or former partner, including in teenage dating relationships, uses phones, apps and accounts to monitor, control, threaten or humiliate. Girls and young women are disproportionately targeted.

Image-based sexual abuse

Sextortion

Cyberstalking

Doxing

Gendered harassment and hate

Account hacking and impersonation

Stalkerware and phone monitoring

Location tracking

Demanding passwords and account control

Threats to share intimate images

According to the CSA, Ghana's **Cybersecurity Act, 2020** criminalises non-consensual sharing of intimate images, threats to distribute them, sextortion and cyberstalking. The Coalition Against Stalkerware warns that removing monitoring apps can alert an abusive partner and escalate the abuse.

Survivors need joined-up support: reporting, protection, safety planning and counselling. If a partner may be monitoring a phone, seek help from a safe device and plan before removing any app. See **Route 7**.

03

Get Help Now

Seven routes for the most urgent situations. Each one appears as a button at the top of the directory and shows where to go first, then where else to report.

1 A child's intimate image is being shared

- Call the **GISF Helpline** on **267** (+233 59 699 2741) for immediate support and help with removal.
- Report the post or account on the platform where it appears.
- Use **Take It Down** (takeitdown.ncmec.org) to help stop the image spreading. It works without the image leaving the device.
- Report to the **CSA** on **292** or at csa.gov.gh/report, and to the **Police** on **191 / 18555** or **DOVVSU** on **055 100 0900**.

2 A child is being sextorted or blackmailed

- Stop all contact. Do not pay and do not send anything more.
- Call the **GISF Helpline** on **267** (+233 59 699 2741) for support and next steps.
- Keep the details: usernames, profile links, payment requests and dates.
- Report to the **CSA** on **292** and to the **Police Cyber Crime Unit** via **191 / 18555**. If images were shared, use **Take It Down**.

3 A child is being cyberbullied or threatened

- Block and report the account on the platform.
- Tell a trusted adult and the school's guidance and counselling coordinator.
- Contact the **GISF Helpline** on **267** for advice and referral.
- If there are threats of violence, contact the **Police** on **191 / 18555**.

4 Report child sexual abuse material

- Report through the **GISF reporting portal** at **gisfoundation.com**.
- Report anonymously through the **IWF Ghana Portal** (report.iwf.org.uk/gh).
- Report to the **CSA** on **292**.
- Do not download, screenshot or share the content. Report the link only.

5 Counselling and trauma support

- **GISF CyberTrauma Clinic**: specialist support for children and families affected by online harm. Call **267**.
- **Mental Health Authority** toll-free line: **0800 678 678**. **Pluvia Gratiae Mental Health Foundation** for mental health and resilience support.
- **Orange Support Centre** (MoGCSP) toll-free: **0800 111 222**, or the **Boame** app.
- **DOVVSU** 24/7 helpline for abuse: **055 100 0900**, or the **District Social Welfare** office.

6 A child's image has been faked or sexualised with AI

- Call the **GISF Helpline** on **267** (+233 59 699 2741). AI-generated sexual images of a child are treated as abuse material.
- Report it through the **GISF reporting portal** (gisfoundation.com) or the **IWF Ghana Portal** (report.iwf.org.uk/gh).
- Report the post, account or app on the platform where it appears.
- Report to the **CSA** on **292** and to the **Police Cyber Crime Unit** via **191 / 18555**. Do not share or forward the image.

7 Online abuse of a girl or woman, including by a partner (TFGBV / TFIPV)

- Call the **GISF Helpline** on **267** for support and safety planning.
- If a partner may be monitoring the phone, call from a safe device. Get advice before deleting apps or changing passwords, as this can alert them.
- **Orange Support Centre** (MoGCSP) toll-free: **0800 111 222**, or the **Boame** app.
- **Targeted Rights Initiative** on **053 009 0869** for TFGBV support and digital safety advice.
- For threats, stalking or abuse, contact **DOVVSU** on **055 100 0900** (24/7). For hacking, impersonation or doxxing, contact the **CSA** on **292**.
- If intimate images are involved, use **Take It Down** (under 18) or **StopNCII.org** (18 and over).

04

Directory Categories

01 Government & Regulators Policy, regulation, cybersecurity	02 Law Enforcement Cybercrime, exploitation, investigations	03 Reporting & Helplines Immediate help for children and families
04 Victim & Survivor Support Psychosocial care, referral, recovery	05 Child Protection Organisations Children's rights and protection	06 Online Safety Organisations Prevention, education, awareness
07 Schools & Education Digital citizenship, safeguarding	08 Research & Academia Evidence and policy development	09 Technology & Industry Platforms, telecoms, tech initiatives
10 Parents & Families Digital parenting resources	11 AI & Emerging Tech Safety Deepfakes, synthetic content, new harms	12 International Partners Global tools and partners for Ghana

05

Search Filters

ONLINE HARM

- Sextortion
- CSAM
- Grooming
- Cyberbullying
- NCII
- TFGBV / TFIPV
- Stalkerware
- Cyberstalking
- Doxxing
- AI-generated CSAM
- Nudify / deepfakes
- Voice cloning
- Fraud
- Harmful content
- Gaming harm
- Privacy
- Harassment
- Trafficking

SERVICE NEEDED

- Reporting
- Counselling
- Legal support
- Education
- Referral

WHO NEEDS HELP

- Child
- Parent / carer
- School
- Professional

ALSO FILTER BY

- Region
- Organisation type

CARD FIELDS

- Name
- Category
- Description
- Services
- Who can contact them
- Phone / helpline
- Email
- Website
- Region(s)
- Last reviewed

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Directory Listings

Twenty organisations, services and tools in the first edition, grouped by category.

GOVERNMENT & REGULATORS

6 listings

Cyber Security Authority (CSA)

REGULATOR · REPORTING



Ghana's national cybersecurity regulator under the Cybersecurity Act, 2020 (Act 1038). Leads the National Child Online Protection Framework and takes reports of cyber incidents, including online child sexual exploitation, sextortion and cyberstalking.

Helpline 292 (24/7)
Phone +233 30 397 2530 / 2531
Email info@csa.gov.gh
Report csa.gov.gh/report
Web csa.gov.gh

Who: Everyone

Last reviewed: October 2026

Ministry of Gender, Children and Social Protection

GOVERNMENT · VICTIM SUPPORT



The lead ministry for child protection. It runs the Orange Support Centre for survivors of sexual and gender-based violence and child marriage, through a toll-free line and the Boame mobile app.

Toll-free 0800 111 222 (Orange Support Centre)
App Boame
Web mogcsp.gov.gh

Who: Children, parents, survivors

Last reviewed: October 2026

Department of Social Welfare & Community Development

GOVERNMENT · CHILD PROTECTION

DSWCD

Statutory child protection services through district offices: case management, family welfare and care of children at risk, working under the Inter-Sectoral Standard Operating Procedures for Child Protection and Family Welfare.

Access District Social Welfare office in every MMDA
Web mogcsp.gov.gh

Who: Children, families, professionals

Last reviewed: October 2026

Commission on Human Rights and Administrative Justice (CHRAJ)

REGULATOR · RIGHTS



Ghana's national human rights institution. It receives complaints about violations of children's rights, free of charge and in any language, at its head office and regional offices.

Toll-free 0800 330 330
Phone 0302 662 150
Email info@chraj.gov.gh
Web chraj.gov.gh

Who: Everyone

Last reviewed: October 2026

National Communications Authority (NCA)

REGULATOR · TELECOMS



The regulator for mobile network operators and internet service providers. It handles consumer complaints about communications services and is a key partner for network-level protections.

Phone 0307 011 419

Email complaints@nca.org.gh

Portal complaints.nca.org.gh

Web nca.org.gh

Who: Consumers, industry

Last reviewed: October 2026

Data Protection Commission

REGULATOR · PRIVACY



Enforces the Data Protection Act, 2012 (Act 843). Relevant where a child's personal data or images are collected, published or misused.

Phone +233 25 630 1533

Email info@dataprotection.org.gh

Web dataprotection.org.gh

Who: Everyone

Last reviewed: October 2026

LAW ENFORCEMENT

2 listings

Ghana Police Service: CID Cyber Crime Unit

LAW ENFORCEMENT · CYBERCRIME



Investigates cybercrime, including online child sexual exploitation and abuse. It includes a Child Protection Digital Forensics Laboratory and has trained officers deployed across the regional commands.

Police 191 / 18555

Location CID Headquarters, Accra (GH-GA-017-5088)

Facebook [@cidcybercrimeunit](https://www.facebook.com/cidcybercrimeunit)

Web police.gov.gh

Who: Everyone

Last reviewed: October 2026

Domestic Violence and Victim Support Unit (DOVVSU)

LAW ENFORCEMENT · VICTIM SUPPORT



The specialised police unit for domestic violence and child abuse, including sexual abuse. It works with Social Welfare, the Legal Aid Commission and FIDA to support victims.

Helpline 055 100 0900 (24/7)

Access DOVVSU desks at police stations nationwide

Web police.gov.gh

Who: Children, families, survivors

Last reviewed: October 2026

REPORTING, HELPLINES & MENTAL HEALTH SUPPORT

3 listings

IWF Ghana Reporting Portal

REPORTING · CSAM

IWF

An anonymous portal for reporting child sexual abuse images and videos online. It was launched in October 2020 with Ghana's National Cyber Security Centre (now the CSA) and UNICEF Ghana. IWF analysts assess reports for removal.

Report report.iwf.org.uk/gh

Who: Everyone (anonymous)

Last reviewed: October 2026

Mental Health Authority

SUPPORT · COUNSELLING



A toll-free psychosocial support line, launched in 2022, staffed by mental health professionals for anyone in distress, including after online abuse.

Toll-free 0800 678 678

Who: Everyone

Last reviewed: October 2026

Pluvia Gratiae Mental Health Foundation

MENTAL HEALTH · RESILIENCE



A Ghanaian mental health foundation working for “Stronger Minds, Stronger Communities.” In 2026 it convened the Frontline Mental Health Resilience Program with the CSA and GISF, focused on the human cost of AI and online harms.

Focus Mental health and psychosocial resilience, including for frontline responders

Who: Survivors, families, frontline responders

Last reviewed: October 2026

ONLINE SAFETY, DIGITAL RIGHTS & CHILD PROTECTION

4 listings

Ghana Internet Safety Foundation (GISF)

ONLINE SAFETY · VICTIM SUPPORT



A Ghanaian non-profit founded in 2014 and the convener of this directory. It works on child online protection through prevention, education, professional capacity building, its helpline and the CyberTrauma Clinic. It is listed by Child Helpline International.

Helpline 267
Phone +233 59 699 2741 / +233 54 595 7408
Email info@gisfoundation.com
Report gisfoundation.com (reporting portal)
Web gisfoundation.com

Who: Children, parents, schools, professionals

Last reviewed: October 2026

Child Online Africa

ONLINE SAFETY · RESEARCH · ADVOCACY



A child-focused research and advocacy NGO based in Accra. It works on children's online safety, wellbeing and digital literacy across Ghana and Africa.

Address P.O. Box AN 7466, Accra-North
Web childonlineafrica.org

Who: Children, schools, partners

Last reviewed: October 2026

Targeted Rights Initiative (TRI)

TFGBV · DIGITAL RIGHTS



An Accra-based non-profit working to prevent gender-based violence and advance digital rights. It focuses on technology-facilitated gender-based violence (TFGBV) through survivor support, digital safety and media literacy training, and its #SpeakUpSpeakOut campaign.

Phone 053 009 0869
Email info@targetedrights.org
Hours Mon-Sat, 9:00-17:00
Web targetedrights.org

Who: Women, girls, survivors, communities

Last reviewed: October 2026

CyberBells Foundation

ONLINE SAFETY · AWARENESS



A Ghanaian foundation promoting online safety and cybersecurity awareness through public education, including creative formats such as the 2025 "Cyber Heist" stage production at the National Theatre.

Web cyberbells.org
Who: Young people, families, public

Last reviewed: October 2026

TECHNOLOGY & INDUSTRY

1 listing

Ghana Chamber of Telecommunications

INDUSTRY · TELECOMS



The industry body for mobile network operators and infrastructure providers, including MTN Ghana, Telecel and AT Ghana. It is a partner for network-level protections and awareness campaigns.

Phone +233 50 162 8999

Email info@telecomschamber.org

Web telecomschamber.org

Who: Partners, industry

Last reviewed: October 2026

INTERNATIONAL PARTNERS & TOOLS

4 listings

UNICEF Ghana

INTERNATIONAL PARTNER



Co-developer of the National Child Online Protection Framework. It supports research, policy and the IWF Ghana Portal.

Web unicef.org/ghana

Who: Partners, government

Last reviewed: October 2026

International Telecommunication Union (ITU)

INTERNATIONAL PARTNER



The UN agency for digital technologies. It co-developed Ghana's framework and publishes the global Child Online Protection Guidelines.

Web itu.int/cop

Who: Partners, government, industry

Last reviewed: October 2026

Take It Down (NCMEC)

REMOVAL TOOL · UNDER 18



A free service that helps remove, or stop the online sharing of, nude or sexual images taken of someone under 18. Images are matched by a digital fingerprint and never leave the device.

Web takeitdown.ncmec.org

Who: Children, young people, parents

Last reviewed: October 2026

StopNCII.org

REMOVAL TOOL · 18+



A free tool that helps adults stop intimate images being shared on participating platforms, using hashes created on their own device. It suits young people who are now 18 or older.

Web stopncii.org

Who: Adults 18+

Last reviewed: October 2026



**GHANA
INTERNET
SAFETY
FOUNDATION**

Need help?

Free, confidential support from GISF.

GISF HELPLINE

267

EMAIL

info@gisfoundation.com

WEBSITE

www.gisfoundation.com

Call the helpline if a child's image is being shared, a child is being sextorted, bullied or abused online, or you need counselling through the GISF CyberTrauma Clinic.



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